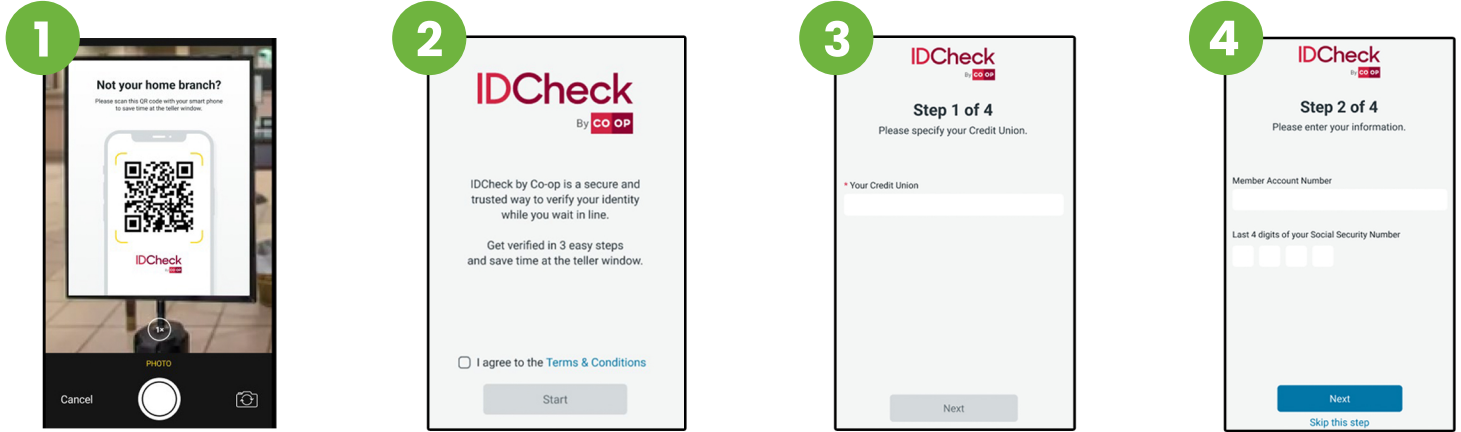


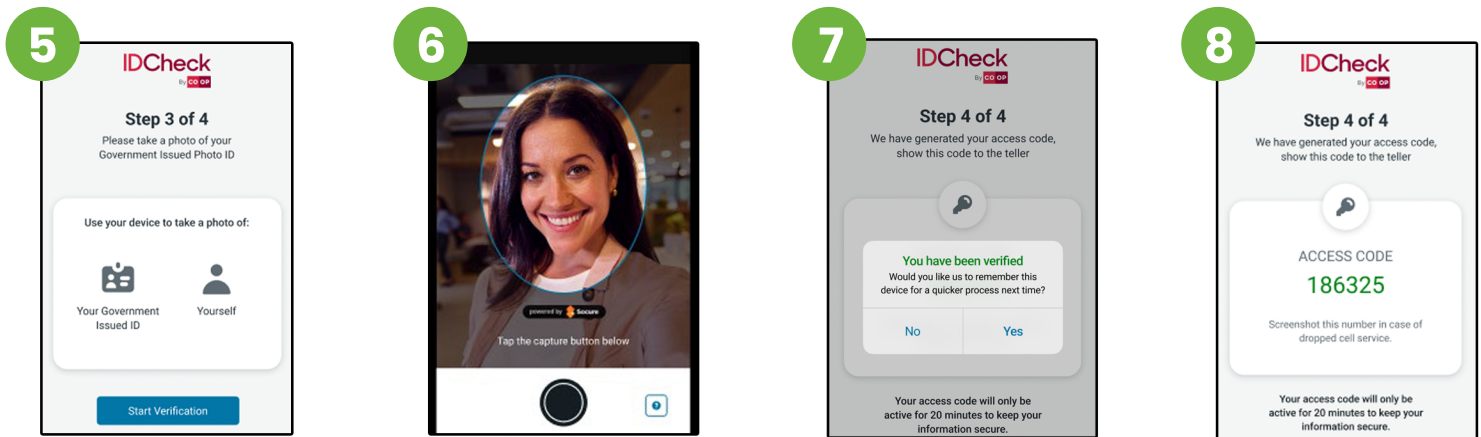
IDCheck

Shared Branching Identity Verification

With scams and fraud growing more and more sophisticated, Bangor Federal is introducing a new ID verification measure to prove a member's identity to combat identity theft and account takeover fraud. Starting May 1, 2025, IDCheck will be required to verify shared branching transactions for all out-of-state withdrawals.



1. When visiting a Shared Branch that uses IDCheck, scan the IDCheck QR code with the camera on your smart device, or visit the site at verify.coop.org. **2.** Accept the Terms & Conditions and tap Start. **3.** Type the name of your home credit union, and tap Next. **4.** Type your account number and the last four digits of your SSN. Then tap Next.



5. Time to verify your ID. Be sure to allow IDCheck access to your camera as it will help guide you in taking a picture of the front and back of your government-issued ID. A frame will appear to help you capture the entire ID. Make sure to avoid glare and shadows when taking your photo. **6.** After your ID picture is taken, IDCheck will guide you to take a selfie which is used to verify your identity. **7.** After your photos have been verified, if it is your first time going through the process, you will be asked if you'd like to be remembered for a quicker verification time during your next visit. **8.** You'll receive an access code from IDCheck. This code lets the credit union know your ID has been verified. Show this code to the teller who will then complete your transaction.